



CISCO TRAINING

Administering Cisco Contact Center Enterprise...

Master official Administering Cisco Contact Center Enterprise... curriculum with hands-on labs and expert instruction.

DURATION

4 Days (32 Hours)

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The Administering Cisco Contact Center Enterprise (CCEA) v1.0 course teaches you the contextual information around call flow between components in the Cisco® Unified Contact Center Enterprise (UCCE) solution including intelligent contact routing, call treatment, network-to-desk...

Duration	4 Days (32 Hours)
Level	Intermediate
Vendor	Cisco
Exam Code	CCEA

WHO IS THIS FOR?

- Network Engineers
- Systems Administrators
- IT Professionals
- Network Security Specialists

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

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50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

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