



CISCO TRAINING

Implementing Cisco Contact Center Enterprise Chat and Email...

Master official Implementing Cisco Contact Center Enterprise Chat and Email... curriculum with hands-on labs and expert instruction.

DURATION

4 Days (32 Hours)

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The Implementing Cisco Contact Center Enterprise Chat and Email (CCECE) v1.0 course teaches you how to deploy Cisco® Enterprise Chat and Email (ECE) into an existing Enterprise Contact Center environment. You will learn the steps required to prepare and configure both Cisco Pac...

Duration	4 Days (32 Hours)
Level	Intermediate
Vendor	Cisco
Exam Code	CCECE

WHO IS THIS FOR?

- Network Engineers
- Systems Administrators
- IT Professionals
- Network Security Specialists

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

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50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

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