



CISCO TRAINING

Understanding Cisco Contact Center Enterprise Foundations...

Master official Understanding Cisco Contact Center Enterprise Foundations... curriculum with hands-on labs and expert instruction.

DURATION

1 Days (8 Hours)

LEVEL

Beginner

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The Understanding Cisco Contact Center Enterprise Foundations (CCEF) v1.0 course gives you an overview of the Cisco® Packaged Contact Center Enterprise (PCCE) and Unified Contact Center Enterprise solutions. You will gain an understanding of contact center basics and describe t...

Duration	1 Days (8 Hours)
Level	Beginner
Vendor	Cisco
Exam Code	CCEF

WHO IS THIS FOR?

- Network Engineers
- Systems Administrators
- IT Professionals
- Network Security Specialists

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

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Years of Excellence

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Location

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