



CISCO TRAINING

Troubleshooting Cisco Contact Center Enterprise...

Master official Troubleshooting Cisco Contact Center Enterprise... curriculum with hands-on labs and expert instruction.

DURATION

2 Days (16 Hours)

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The Troubleshooting Cisco Contact Center Enterprise (CCET) v1.0 course is focused on Day 2 support of a Packaged Contact Center Enterprise (PCCE) deployment by Tier 3 support personnel. Cisco® PCCE provides an enterprise-class contact center in a prepackaged deployment model th...

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Level	Intermediate
Vendor	Cisco
Exam Code	CCET

WHO IS THIS FOR?

- Network Engineers
- Systems Administrators
- IT Professionals
- Network Security Specialists

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

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READY TO ENROL?

Take the next step in your technology career.

Location

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