



IBM TRAINING

Fundamentals Of The Ibm Curam Spm Platform For Business Analysts 7 X

Master IBM Curam SPM Platform fundamentals for Business Analysts. Learn to analyze and design solutions on version 7.X.

DURATION

Flexible

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

This intermediate-level course, "Fundamentals Of The IBM Curam SPM Platform For Business Analysts 7 X", is meticulously designed to equip aspiring and current business analysts with a foundational yet comprehensive understanding of the IBM Cúram Social Program Management (SPM) platform, specifically version 7.x. Participants will delve into the core concepts, architecture, and functional capabilities that underpin Cúram, a leading solution for managing social welfare, healthcare, and unemployment programs. The curriculum emphasizes the business analyst's role in leveraging Cúram to design, configure, and implement solutions that address complex social program requirements, ensuring efficient service delivery and compliance. You will gain insights into how the platform supports critical functions such as citizen services, case management, eligibility determination, and evidence gathering.

Level	Intermediate
Vendor	IBM

COURSE CURRICULUM

01 Module 1: Introduction to IBM Cúram SPM and Business Analyst Foundations

- Overview of IBM Cúram Social Program Management (SPM) and its purpose
- Key components and architecture of Cúram SPM 7.x
- The role of a Business Analyst in Cúram implementations
- Navigating the Cúram application user interface
- Understanding Cúram's 'out-of-the-box' functionality

02 Module 2: Participant and Case Management Essentials

- Managing participants: clients, prospects, and organizations
- Understanding integrated case management principles in Cúram
- Creating and managing cases: types, statuses, and life cycles
- Participant and case search functionalities
- Introduction to Cúram workflow and task management

03 Module 3: Evidence, Eligibility, and Entitlement Processing

- Gathering and managing evidence in Cúram SPM
- Understanding evidence types and their configuration
- The rules engine and its role in eligibility determination
- Processing entitlements and benefits calculations
- Exploring decision points and outcome management

04 Module 4: Business Rules and Dynamic UIM Configuration for BAs

- Introduction to Cúram Express Rules (CER) for business analysts
- Understanding dynamic user interface (UIM) configuration
- Designing and modifying user interface elements without coding
- Using dynamic forms and conditional rendering
- Basic configuration of rulesets and their impact on business processes

05 Module 5: Financials, Appeals, and Data Management

- Overview of Cúram financial processing and payment types
- Managing overpayments and underpayments
- Understanding the appeals and grievances process in Cúram
- Introduction to data migration considerations for BAs

- Reporting capabilities and data extraction for analysis

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Cúram Business Analyst**
- > **Social Program Management Consultant**
- > **Government IT Solutions Analyst specializing in public sector platforms**

FREQUENTLY ASKED QUESTIONS

Q: What specific skills will I gain from this course that are crucial for a Cúram Business Analyst working with version 7.x?

Upon completion, you will possess the ability to effectively navigate and utilize the Cúram SPM 7.x platform, analyze business requirements for social programs, configure foundational case management and evidence collection processes, understand eligibility and entitlement determination via the rules engine, and contribute to the design of user interfaces and workflows within Cúram. This practical understanding is vital for translating complex policy into functional platform solutions.

Q: What are the recommended prerequisites or ideal background for someone taking this intermediate-level 'Fundamentals Of The IBM Curam SPM Platform For Business Analysts 7 X' course?

This course is ideal for individuals with a basic understanding of business analysis principles and methodologies. Prior experience with social program management concepts, government processes, or enterprise software applications would be beneficial but is not strictly required. While the course covers fundamentals, an analytical mindset and a willingness to engage with complex system functionalities are highly recommended for optimal learning.

Q: How does this course prepare me for real-world projects involving Cúram 7.x implementation from a Business Analyst's perspective?

This course provides a robust foundation by focusing on the practical application of Cúram's core functionalities. You will learn how to interpret business needs into Cúram configurations, understand the platform's capabilities for case management, evidence collection, and rules-based processing, and contribute effectively to requirements gathering and solution design. This understanding will enable you to communicate more effectively with technical teams, validate proposed solutions, and ensure that the implemented system accurately reflects policy and operational requirements for Cúram 7.x projects.

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading

technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

1st Flr, ICEA Building
Kenyatta Ave, Nairobi

Email

info@computer-pride.co.ke

Phone

+254 705 900 900

www.computer-pride.co.ke