



MICROSOFT TRAINING

MS-203: Microsoft 365 Messaging

Become an expert in Microsoft 365 Messaging (MS-203). Configure and manage email infrastructure, transport, and security efficiently.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The MS-203: Microsoft 365 Messaging course is an essential program designed for IT professionals aspiring to master the intricacies of Microsoft 365 messaging infrastructure. This course delves deep into managing mail flow, transport rules, and recipient objects within Exchange Online, a cornerstone of modern enterprise communication. Participants will gain comprehensive skills in configuring and maintaining a robust, efficient, and secure messaging environment, leveraging the powerful capabilities of the Microsoft 365 ecosystem. By focusing on practical application, this training ensures you can effectively support an organization's critical communication needs.

Duration	2 hours
Level	Intermediate
Vendor	Microsoft
Exam Code	MS-203

COURSE CURRICULUM

01 Module 1: Managing Mail Flow and Transport

- Configuring and managing mail flow connectors
- Implementing and troubleshooting transport rules
- Managing accepted and remote domains
- Understanding and utilizing message tracing and tracking logs
- Configuring organization-wide mail flow settings

02 Module 2: Managing Messaging Security

- Implementing anti-malware and anti-spam policies
- Configuring advanced threat protection (ATP) features like Safe Attachments and Safe Links
- Managing quarantined messages and user submissions
- Configuring sender authentication: SPF, DKIM, and DMARC
- Implementing email encryption and rights management

03 Module 3: Managing Messaging Compliance

- Implementing retention policies and tags for emails
- Configuring Data Loss Prevention (DLP) policies for sensitive information
- Conducting eDiscovery cases and content searches
- Managing auditing and logging for messaging activities
- Implementing legal hold for mailboxes

04 Module 4: Managing Recipient Objects and Client Access

- Creating and managing user mailboxes, shared mailboxes, and resource mailboxes
- Configuring distribution groups, mail-enabled security groups, and Microsoft 365 groups
- Managing address lists and address book policies
- Configuring client access settings for Outlook, OWA, and mobile devices
- Managing public folders and archive mailboxes

05 Module 5: Troubleshooting and Monitoring Messaging

- Troubleshooting mail flow and delivery issues
- Diagnosing client connectivity and access problems

- Monitoring messaging health and performance
- Utilizing built-in tools for message tracking and troubleshooting
- Resolving issues related to security and compliance configurations

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Microsoft 365 Messaging Administrator**
- > **Exchange Online Specialist**
- > **Enterprise IT Administrator (with a focus on Collaboration & Messaging)**

FREQUENTLY ASKED QUESTIONS

Q: What foundational knowledge or prior certifications are recommended before enrolling in the MS-203: Microsoft 365 Messaging course?

While there are no strict prerequisites, it is highly recommended that participants have a foundational understanding of networking concepts, Active Directory, DNS, and general IT administration principles. Familiarity with Microsoft 365 services and a basic understanding of Exchange Server concepts can also be beneficial, though not strictly required, as the course is designed to build expertise specifically in Microsoft 365 messaging.

Q: How will mastering the specific skills taught in MS-203 directly enhance my ability to ensure secure and compliant email communication in an enterprise environment?

This course directly equips you with the expertise to implement robust messaging security features like Advanced Threat Protection (ATP), anti-spam, and anti-malware policies, significantly reducing the risk of phishing and malware attacks. Furthermore, you will learn to configure Data Loss Prevention (DLP) policies, retention policies, and eDiscovery, ensuring your organization adheres to regulatory compliance standards and effectively manages data governance for all email communications.

Q: Beyond passing the MS-203 exam, what practical, hands-on responsibilities will I be immediately capable of undertaking in a real-world Microsoft 365 environment?

Upon completing this training, you will be proficient in configuring complex mail flow rules, troubleshooting email delivery issues, managing all types of recipient objects (mailboxes, groups), and implementing tenant-wide messaging security and compliance policies. You'll be able to perform critical tasks such as configuring sender authentication (SPF, DKIM, DMARC), conducting eDiscovery searches for legal requests, and optimizing messaging performance for end-users, becoming a key contributor to your organization's communication infrastructure.

ABOUT COMPUTER PRIDE



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15+

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Take the next step in your technology career.

Location

1st Flr, ICEA Building
Kenyatta Ave, Nairobi

Email

info@computer-pride.co.ke

Phone

+254 705 900 900

www.computer-pride.co.ke