



MICROSOFT TRAINING

Microsoft Dynamics 365 Business Central Training And Certification Courses

Learn Microsoft Dynamics 365 Business Central to manage financials, sales, service, and operations efficiently.

DURATION

80 Hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

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COURSE OVERVIEW

This comprehensive Microsoft Dynamics 365 Business Central training is meticulously crafted for professionals aiming to master an all-in-one business management solution that helps streamline operations, improve customer service, and enable growth. Microsoft Dynamics 365 Business Central integrates seamlessly across finance, sales, service, and operations, providing a holistic view of business performance. This course delves into the core functionalities, architecture, and practical application of Business Central, equipping you with the expertise to implement, configure, and manage this powerful ERP system effectively.

Participants will gain deep insights into managing financial processes, optimizing supply chains, enhancing sales and marketing efforts, and delivering exceptional customer service using Business Central's robust features. The curriculum is designed to not only build theoretical understanding but also provide hands-on experience, preparing you for real-world scenarios and challenges. By completing this certification, you will transform into a valuable asset capable of driving digital transformation and efficiency within any organization leveraging Microsoft Dynamics 365 Business Central, making data-driven decisions and fostering sustainable growth.

Duration	80 Hours
Level	Intermediate
Vendor	Microsoft

COURSE CURRICULUM

01 Module 1: Introduction to Business Central & Core Setup

- Overview of Dynamics 365 Business Central architecture and capabilities
- Navigating the Business Central user interface and roles
- Company setup and initial configuration
- User management, profiles, and permissions
- General Ledger setup: Chart of Accounts, dimensions, and fiscal periods

02 Module 2: Financial Management Essentials

- Managing Cash Receipts and Disbursements
- Accounts Payable: Vendor management, purchase invoices, and payments
- Accounts Receivable: Customer management, sales invoices, and collections
- Bank reconciliation processes
- Fixed Asset management and depreciation

03 Module 3: Supply Chain Management & Inventory

- Item setup and inventory management
- Purchase Order processing and receiving
- Sales Order processing, shipping, and invoicing
- Warehouse management overview
- Assembly management and basic manufacturing concepts

04 Module 4: Sales, Service, and Project Management

- Contact management and basic CRM functionalities
- Service management: Service orders, contracts, and dispatch
- Project (Jobs) setup and planning
- Timesheets and project invoicing

- Resource management for projects and services

05 Module 5: Reporting, Analytics & Advanced Features

- Customizing reports and integrating Power BI for enhanced analytics
- Data analysis using Dimensions
- Configuration Packages for data migration
- Extending Business Central with Extensions and Apps
- Troubleshooting common issues and best practices for system administration

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Microsoft Dynamics 365 Business Central Consultant**
- > **ERP Implementation Specialist**
- > **Financial Systems Analyst (with Business Central specialization)**

FREQUENTLY ASKED QUESTIONS

Q: What specific skills will I acquire that are directly applicable to optimizing financial operations using Microsoft Dynamics 365 Business Central?

This course will equip you with the expertise to set up and manage the Chart of Accounts, handle accounts payable and receivable efficiently, perform bank reconciliations, and manage fixed assets within Business Central. You'll learn to leverage dimensions for robust financial reporting and analysis, directly enabling you to streamline financial workflows and provide deeper insights for business decision-making.

Q: Which official Microsoft certification does this training specifically prepare candidates for, and what are its primary objectives?

This training is primarily designed to prepare you for the Microsoft Certified: Dynamics 365 Business Central Functional Consultant Associate certification (Exam MB-800). The course covers key objectives such as setting up Business Central, configuring financials, managing sales and purchasing, executing operations, and performing service management and project accounting, all essential for passing the MB-800 exam.

Q: What prior experience or knowledge is recommended to maximize my learning and success in this Microsoft Dynamics 365 Business Central training?

While there are no strict technical prerequisites, a foundational understanding of general business processes, particularly in finance, supply chain, and sales, is highly recommended. Basic familiarity with ERP concepts and general computer literacy will also be beneficial. This intermediate-level course assumes you have a desire to understand business operations and how an integrated system like Business Central supports them.

ABOUT COMPUTER PRIDE

**computerpride*****East Africa's Premier IT Training Center***

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

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