



MICROSOFT TRAINING

Microsoft Teams Custom In 4 Hours Course

Master Microsoft Teams customization in 4 hours. Design tailored environments to boost your team's productivity.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

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COURSE OVERVIEW

This intensive 2-hour "Microsoft Teams Custom In 4 Hours Course" is engineered for IT professionals, team leads, and power users eager to transform their Microsoft Teams environment from a standard collaboration tool into a highly customized and efficient digital workspace. You'll dive deep into leveraging Teams' extensibility features, focusing on integrating custom applications, automating workflows, and tailoring the user experience to meet specific organizational needs. The core technologies explored include Microsoft Teams' native customization options, Power Automate for workflow automation, and basic integration patterns for web applications.

By the end of this practical course, you will possess the skills to create a more dynamic and productive Teams ecosystem. You'll learn how to deploy custom tabs, integrate line-of-business applications, and automate routine tasks using low-code/no-code solutions within Teams. This capability directly translates into enhanced team collaboration, streamlined operations, and a significant boost in overall productivity, making you an invaluable asset in any modern enterprise leveraging Microsoft 365.

Duration	2 hours
Level	Intermediate
Vendor	Microsoft

COURSE CURRICULUM

01 Module 1: Foundations of Teams Customization

- Understanding Microsoft Teams Architecture and Extensibility Points
- Overview of Teams Apps, Tabs, Connectors, and Bots
- Introduction to the Microsoft Teams Developer Portal

02 Module 2: Enhancing Teams with Custom Tabs and Apps

- Creating and Deploying Custom Tabs for Web Applications
- Integrating Existing Line-of-Business Applications into Teams
- Exploring App Templates and Best Practices for Teams App Integration

03 Module 3: Automating Workflows with Microsoft Teams and Power Automate

- Building Custom Workflows within Teams using Power Automate
- Triggering Flows from Teams Messages and Adaptive Cards
- Practical Scenarios: Approvals, Notifications, and Data Collection

04 Module 4: Integrating External Services and Data

- Utilizing Webhooks and Connectors for External System Integration
- Creating Custom Connectors for Unique Business Needs
- Security and Compliance Considerations for Teams Customizations

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

> **Digital Workplace Solutions Implementer**

- > Collaboration Application Specialist
- > Microsoft 365 Productivity Analyst

FREQUENTLY ASKED QUESTIONS

Q: What specific types of "customizations" will I be equipped to implement within Microsoft Teams after completing this 2-hour course?

Upon completion, you will be able to integrate web applications as custom tabs, connect external services using webhooks, build simple automated workflows directly within Teams using Power Automate, and understand how to leverage existing app templates to tailor your Teams environment for specific business functions. The focus is on practical, immediate enhancements to team productivity without extensive coding.

Q: Is prior coding or development experience required to successfully complete this "Microsoft Teams Custom In 4 Hours Course"?

This course is designed for an intermediate audience and emphasizes low-code/no-code solutions for Teams customization. While a basic understanding of web concepts can be beneficial, extensive coding experience is not a prerequisite. We will primarily utilize graphical interfaces and pre-built tools within the Microsoft 365 ecosystem, making it accessible to IT professionals and power users alike who wish to enhance their Teams environments.

Q: How will mastering Microsoft Teams customization, as taught in this course, directly benefit my organization's or team's daily operations and collaboration?

Mastering Teams customization will enable you to create a more efficient and tailored digital workspace. You can streamline processes by embedding essential applications, automate repetitive tasks to save time, and centralize information access within Teams. This directly leads to reduced context switching, improved information flow, and a more productive and engaged team, ultimately boosting overall organizational efficiency and fostering better collaboration.

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

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Take the next step in your technology career.

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