



MICROSOFT TRAINING

MS-080: Employee Experience Platform Consultant

Become an MS-080 certified consultant. Design and implement Microsoft's Employee Experience Platform solutions for enhanced workplace productivity.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The MS-080: Employee Experience Platform Consultant course empowers IT professionals and business consultants to master Microsoft's innovative Employee Experience Platform, primarily centered around the Microsoft Viva suite. This comprehensive training delves into the core components of Viva, including Viva Connections for centralized company communications, Viva Insights for data-driven productivity and wellbeing, Viva Learning for integrated professional development, Viva Topics for knowledge management, and Viva Goals for strategic alignment. You will learn to design, implement, and manage solutions that foster a thriving digital workplace, driving employee engagement, productivity, and overall satisfaction within modern organizations. This course is crucial for anyone looking to bridge the gap between technology and human-centric workplace strategies. By completing this course, you will gain the expertise to transform traditional work environments into dynamic, engaging, and efficient employee experiences. You will understand how to leverage Microsoft Viva to create personalized employee journeys, enhance communication, streamline learning, and provide actionable insights for organizational growth. The professional benefits extend to increased career opportunities in digital transformation, employee experience design, and Microsoft 365 consultancy, positioning you as a key asset in organizations striving to optimize their human capital and digital collaboration strategies. This certification signifies your ability to strategically deploy and manage a cutting-edge platform designed to meet the evolving needs of the modern workforce.

Duration	2 hours
Level	Intermediate
Vendor	Microsoft
Exam Code	MS-080

COURSE CURRICULUM

01 Module 1: Introduction to Microsoft Employee Experience Platform and Viva

- Understanding the evolving landscape of employee experience (EX)
- Overview of Microsoft's Employee Experience Platform vision
- Introduction to Microsoft Viva: Architecture and core pillars
- Key benefits of implementing an EX platform for organizations
- Exploring the integration of Viva within Microsoft 365 and Teams

02 Module 2: Mastering Viva Connections and Viva Engage

- Designing and deploying Viva Connections for centralized communication
- Configuring dashboards, resources, and news feeds
- Branding and customization options for Viva Connections
- Implementing Viva Engage for community building and social networking
- Moderation and governance strategies for Viva Connections and Engage

03 Module 3: Leveraging Viva Insights and Viva Goals

- Understanding personal, manager, and organizational insights
- Implementing privacy controls and data governance for Viva Insights
- Utilizing insights for employee wellbeing and productivity improvements
- Setting up and managing OKRs (Objectives and Key Results) with Viva Goals
- Integrating Viva Goals with project management tools and data sources

Module 4: Enhancing Learning and Knowledge with Viva Learning and Viva Topics

- 04**
- Aggregating learning content from various sources into Viva Learning
 - Integrating learning management systems (LMS) with Viva Learning
 - Personalized learning experiences and skill development paths
 - Discovering and configuring Viva Topics for knowledge management
 - AI-driven topic discovery, curation, and content organization
- 05** **Module 5: Advanced Viva Capabilities and Platform Management**
- Overview of Viva Glint for employee feedback and sentiment analysis
 - Introduction to Viva Pulse for quick feedback loops
 - Licensing models and deployment considerations for the Viva suite
 - Security, compliance, and data privacy in the Viva environment
 - Monitoring adoption, usage, and measuring EX impact
- 06** **Module 6: Strategy, Adoption, and Best Practices for Viva Solutions**
- Developing an employee experience strategy with Microsoft Viva
 - Change management and user adoption strategies for Viva components
 - Best practices for integrating Viva into existing workflows
 - Troubleshooting common deployment and configuration issues
 - Future trends and roadmap for the Microsoft Employee Experience Platform

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Digital Workplace Consultant**
- > **Employee Experience (EX) Specialist**
- > **Microsoft 365 Solutions Architect with Viva Specialization**

FREQUENTLY ASKED QUESTIONS

Q: What specific components of the Microsoft Viva suite will I gain practical expertise in through this MS-080 course?

This course provides in-depth practical knowledge across the core Microsoft Viva suite. You will master the configuration and management of Viva Connections for internal communications, Viva Insights for data-driven employee wellbeing and productivity, Viva Learning for integrated professional development, Viva Topics for intelligent knowledge discovery, Viva Goals for strategic alignment, and gain an understanding of Viva Engage, Glint, and Pulse for community and feedback mechanisms. The focus is on implementing these tools to create a cohesive employee experience.

Q: How will completing the MS-080 certification specifically enhance my ability to drive digital transformation and employee engagement within an organization?

The MS-080 certification directly equips you with the strategic and technical skills to spearhead digital transformation initiatives focused on human capital. You will learn to design and deploy solutions that centralize communication, personalize learning, provide actionable insights into employee wellbeing, and foster a connected company culture. This expertise allows you to directly impact employee satisfaction, productivity, and retention, making you an invaluable asset in guiding organizations through their digital workplace evolution and improving overall engagement.

Q: What prior Microsoft 365 or IT experience is recommended as a prerequisite for maximizing my learning in the MS-080: Employee Experience Platform Consultant course?

While there are no strict official prerequisites, participants will benefit significantly from having a foundational understanding of Microsoft 365 services, particularly SharePoint Online and Microsoft Teams. Familiarity with general IT administration concepts, cloud services, and an interest in human resources or organizational development principles will also be highly advantageous. This background will help you grasp the integration points and strategic applications of the Viva suite more quickly.

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

1st Flr, ICEA Building
Kenyatta Ave, Nairobi

Email

info@computer-pride.co.ke

Phone

+254 705 900 900

www.computer-pride.co.ke