



MICROSOFT TRAINING

MS-203: Microsoft 365 Messaging

Master Microsoft 365 messaging services. Prepare for exam MS-203 by learning to deploy, configure, and manage Exchange Online and hybrid environments.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

The MS-203: Microsoft 365 Messaging course is meticulously designed for IT professionals aiming to master the intricacies of messaging administration within a Microsoft 365 environment. This intermediate-level course dives deep into planning, deploying, managing, securing, and troubleshooting the messaging infrastructure, primarily focusing on Exchange Online. You will gain hands-on expertise in configuring mail flow, managing recipients and resources, implementing robust messaging security, and ensuring compliance across your organization's communication channels. This certification is crucial for anyone responsible for maintaining a reliable, secure, and efficient messaging system.

By completing this course, you will acquire essential skills to optimize email services, protect against threats like spam and malware, and enforce data governance policies. The curriculum covers vital topics such as anti-malware and anti-spam policies, data loss prevention (DLP), eDiscovery, and managing mobile device access to messaging. This specialized knowledge directly translates into tangible benefits for your organization by enhancing communication efficiency, safeguarding sensitive information, and ensuring regulatory adherence, ultimately positioning you as a critical asset in any modern IT department.

Duration	2 hours
Level	Intermediate
Vendor	Microsoft
Exam Code	MS-203

COURSE CURRICULUM

01 Module 1: Planning and Managing Mail Flow

- Introduction to Microsoft 365 Messaging Architecture
- Configuring Mail Flow Connectors and Rules
- Managing Accepted Domains and Email Address Policies
- Troubleshooting Mail Flow Issues
- Configuring MX records and DNS for mail flow

02 Module 2: Managing Messaging Recipients and Resources

- Creating and Managing Mailboxes, Groups, and Contacts
- Managing Shared Mailboxes, Resource Mailboxes, and Public Folders
- Configuring and Managing Archive Mailboxes
- Implementing Retention Policies and Tags
- Managing Mailbox Permissions and Delegation

03 Module 3: Implementing Messaging Security

- Configuring Anti-Malware and Anti-Spam Policies in Exchange Online Protection (EOP)
- Managing Safe Attachments and Safe Links Policies
- Implementing Sender Policy Framework (SPF), DKIM, and DMARC
- Configuring Threat Protection Policies
- Managing Role-Based Access Control (RBAC) for Messaging

04 Module 4: Managing Messaging Compliance and Archiving

- Configuring Data Loss Prevention (DLP) Policies
- Implementing Message Encryption

- Managing In-Place Archiving and Legal Hold
- Performing Content Search and eDiscovery
- Auditing Mailbox Activities

05 Module 5: Managing Client Access and Mobile Devices

- Configuring Outlook on the Web (OWA) Policies
- Managing Exchange ActiveSync (EAS) Policies
- Implementing Mobile Device Access Rules
- Troubleshooting Client Connectivity Issues
- Integrating Microsoft 365 Messaging with Outlook Desktop Clients

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Microsoft 365 Messaging Administrator**
- > **Exchange Online Specialist**
- > **IT Systems Administrator (with a focus on Messaging)**
- > **Messaging Security and Compliance Analyst**

FREQUENTLY ASKED QUESTIONS

Q: What are the prerequisites for taking the MS-203: Microsoft 365 Messaging course?

While there are no strict formal prerequisites, it is highly recommended that participants have a foundational understanding of Microsoft 365 administration, including basic knowledge of Active Directory, DNS, and general networking concepts. Familiarity with Exchange Server environments, even if on-premises, would also be beneficial to grasp the migration and hybrid concepts more effectively.

Q: How does this MS-203 course prepare me for advanced Microsoft 365 roles beyond messaging administration?

This MS-203 course provides a deep dive into the core messaging components of Microsoft 365, which is foundational for many IT roles. The skills gained in security, compliance, and administration of Exchange Online are directly transferable and crucial for roles like Microsoft 365 Administrator, Security Administrator, or even Enterprise Administrator, allowing you to build a robust skill set for managing the entire Microsoft 365 ecosystem.

Q: What specific skills will I acquire regarding mail flow and transport rules in MS-203 that are critical for an enterprise environment?

In this course, you will learn to meticulously configure complex mail flow rules to meet specific organizational requirements, including routing sensitive information, blocking unwanted content, and ensuring delivery to specific destinations. You will master setting up and troubleshooting connectors, implementing transport rules for content filtering and disclaimers, and leveraging EOP features to protect your organization's email perimeter from spam and malware, which are all vital for maintaining secure and efficient communications in an enterprise.

ABOUT COMPUTER PRIDE



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15+

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Location

1st Flr, ICEA Building
Kenyatta Ave, Nairobi

Email

info@computer-pride.co.ke

Phone

+254 705 900 900

www.computer-pride.co.ke