



MICROSOFT TRAINING

MS-900: Microsoft 365 Fundamentals

Master Microsoft 365 services, security, and compliance. Learn essential cloud concepts and pass the MS-900 exam.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

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COURSE OVERVIEW

The MS-900: Microsoft 365 Fundamentals course provides a comprehensive introduction to cloud services and the core components of Microsoft 365. Designed for individuals looking to understand the benefits and capabilities of adopting cloud services, this course demystifies the various cloud models, allowing participants to grasp foundational knowledge crucial for modern IT environments. You'll explore essential Microsoft 365 services, including productivity tools like Exchange Online, SharePoint, and Teams, alongside an overview of Windows 10 and Enterprise Mobility + Security. This course is perfect for both business users and IT professionals seeking to articulate the value proposition of Microsoft's integrated cloud solutions. This certification serves as a foundational stepping stone for any career path within the Microsoft ecosystem, equipping you with the baseline understanding required for more advanced Microsoft 365 roles. By the end of this 2-hour intensive program, you will be well-versed in the security, compliance, privacy, and trust principles inherent in Microsoft 365, as well as its licensing and support options. This knowledge empowers participants to confidently discuss and contribute to cloud solution strategies within their organizations, driving efficiency and innovation.

Duration	2 hours
Level	Intermediate
Vendor	Microsoft
Exam Code	MS-900

PREREQUISITES

- Understanding of cloud computing concepts
- Familiarity with Azure portal
- Basic PowerShell or CLI experience
- Understanding of virtualization concepts

COURSE CURRICULUM

01 Module 1: Cloud Concepts

- Cloud Computing Principles
- Benefits and Considerations of Cloud Services
- Types of Cloud Services (IaaS, PaaS, SaaS)
- Microsoft's Public Cloud Offerings

02 Module 2: Core Microsoft 365 Services and Concepts

- Understanding Microsoft 365 Core Components (Windows 10, Enterprise Mobility + Security, Office 365)
- Key Microsoft 365 Services (Exchange Online, SharePoint Online, Teams, OneDrive for Business)
- Productivity and Collaboration Capabilities
- Business Benefits of Microsoft 365

03 Module 3: Security, Compliance, Privacy, and Trust in Microsoft 365

- Microsoft 365 Security Principles and Capabilities (Identity Protection, Threat Protection, Information Protection)
- Compliance and Privacy Capabilities (Data Governance, Compliance Manager)
- Microsoft 365 Trust Center and Service Level Agreements

04 Module 4: Microsoft 365 Pricing and Support

- Microsoft 365 Licensing Options and Models
- Billing and Subscription Management
- Support Options for Microsoft 365
- Service Health and Monitoring

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

- > **Microsoft 365 Support Specialist (Entry-Level)**
- > **Cloud Solutions Coordinator**
- > **IT Business Analyst (with a focus on Microsoft Cloud technologies)**

FREQUENTLY ASKED QUESTIONS

Q: What foundational knowledge should I possess before enrolling in the MS-900: Microsoft 365 Fundamentals course?

While there are no strict technical prerequisites, a basic understanding of computer usage and familiarity with general IT concepts will be beneficial. This course is designed to be foundational, so prior experience with Microsoft 365 services is not required, making it ideal for newcomers to cloud technologies or business professionals seeking to understand the M365 ecosystem.

Q: How does achieving the MS-900 certification benefit my career progression within the Microsoft ecosystem?

The MS-900 certification serves as the essential entry point for a career in Microsoft 365. It validates your foundational understanding of cloud services and Microsoft 365, making you a more attractive candidate for entry-level cloud support or administration roles. Furthermore, it's a mandatory prerequisite or highly recommended first step before pursuing more advanced role-based Microsoft 365 certifications, such as those for Administrators, Developers, or Solution Architects, allowing you to build a structured career path.

Q: What specific practical skills will I gain from the MS-900 course that I can immediately apply in a business environment?

Upon completing the MS-900 course, you will be able to articulate the core benefits of cloud computing, identify key Microsoft 365 services like Exchange Online, SharePoint, and Teams, and understand how they enhance productivity. You'll also gain insight into Microsoft's approach to security, compliance, and data privacy within Microsoft 365, enabling you to contribute to informed discussions about your organization's cloud strategy and communicate the value of M365 solutions to colleagues and stakeholders.

ABOUT COMPUTER PRIDE

East Africa's Premier IT Training Center



With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

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