



ORACLE TRAINING

Oracle AI in Fusion Cloud Customer Experience (CX)

DURATION

4 Days

LEVEL

Intermediate

FORMAT

**Live Instructor-Led
Classroom / Virtual**

- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

Master Oracle AI in Fusion Cloud Customer Experience (CX) with official Oracle University curriculum. Designed for enterprise architects, administrators, and consultants seeking mastery in Oracle AI & Machine Learning.

Duration	4 Days
Level	Intermediate
Vendor	Oracle

WHO IS THIS FOR?

- Oracle Oracle AI & Machine Learning Administrators & Implementation Consultants
- Database & System Administrators
- Enterprise Architects & IT Managers
- Professionals preparing for official Oracle Certifications

COURSE CURRICULUM

01 Module 1

- Introduction to Oracle AI in Fusion Cloud Customer Experience (CX) concepts & architecture
- Core configuration and enterprise setup requirements
- Hands-on lab exercises: Establishing foundation environment

02 Module 2

- Detailed implementation workflows and process design
- Configuring business rules, security profiles, and access controls
- Hands-on lab exercises: Executing core administration tasks

03 Module 3

- Integration patterns, reporting tools, and data analytics
- Troubleshooting, audit logging, and performance tuning
- Hands-on lab exercises: End-to-end operational scenarios

04 Module 4

- Enterprise governance, compliance, and disaster recovery
- Real-world deployment strategies and optimization techniques
- Hands-on lab exercises: Enterprise simulation

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading

technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

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