



PEOPLECERT TRAINING

# Purchase options

*Master official Purchase options curriculum with authorized PeopleCert instructors.*

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DURATION

**3 Days (24 Hours)**

LEVEL

**Intermediate**

FORMAT

**Instructor-Led**

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- Globally Recognized Certification

- Expert-Led Hands-On Training

- Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | [www.computer-pride.co.ke](http://www.computer-pride.co.ke)

## COURSE OVERVIEW

Learn how to systematically observe services and service components, recording, reporting, and responding to selected changes of state identified as events.

|           |                                                                 |
|-----------|-----------------------------------------------------------------|
| Duration  | 3 Days (24 Hours)                                               |
| Level     | Intermediate                                                    |
| Vendor    | PeopleCert                                                      |
| Exam Code | PEOPLECERT-ITIL4-PRACTICES-MONITORING-AND-EVENT-MANAGEMENT-3686 |

### WHO IS THIS FOR?

- IT Managers
- Project Managers
- Service Desk Professionals
- Process Engineers
- IT Consultants

## ABOUT COMPUTER PRIDE



*East Africa's Premier IT Training Center*

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

**15+**

Years of Excellence

**10,000+**

Professionals Trained

**50+**

Vendor Certifications

## READY TO ENROL?

Take the next step in your technology career.

Location

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