



PMI TRAINING

Soft Skills Project Management

Learn to lead project teams, communicate effectively, and resolve conflicts for successful project delivery.

DURATION

2 hours

LEVEL

Intermediate

FORMAT

Instructor-Led

-
- Globally Recognized Certification
 - Expert-Led Hands-On Training
 - Flexible Scheduling

Computer Pride | 1st Floor, ICEA Building, Kenyatta Avenue, Nairobi | www.computer-pride.co.ke

COURSE OVERVIEW

This 'Soft Skills Project Management' course, tailored for intermediate professionals, is designed to equip project managers and team leads with the essential interpersonal and leadership competencies crucial for navigating the complexities of modern projects. It moves beyond the technical methodologies, focusing on the human element that often determines project success or failure. Participants will delve into critical areas such as effective communication, stakeholder management, conflict resolution, negotiation, and fostering high-performing team environments, all within the practical context of project execution. Mastering these soft skills is not just about improving individual performance; it's about transforming team dynamics, enhancing collaboration, and significantly increasing the likelihood of successful project delivery.

Duration	2 hours
Level	Intermediate
Vendor	PMI

COURSE CURRICULUM

01 Module 1: The Human Element in Project Management

- Understanding the importance of soft skills in project success
- Emotional intelligence for project leaders
- Self-awareness and personal effectiveness in project roles
- Introduction to diverse team dynamics

02 Module 2: Strategic Communication and Stakeholder Engagement

- Mastering active listening and feedback techniques
- Tailoring communication for different stakeholder groups
- Effective presentation and public speaking for project updates
- Building rapport and trust with project sponsors and clients

03 Module 3: Leadership, Motivation, and Team Synergy

- Leadership styles for project managers
- Strategies for motivating diverse project teams
- Delegation and empowerment techniques
- Fostering a collaborative and inclusive team culture

04 Module 4: Conflict Resolution and Advanced Negotiation

- Identifying and addressing common project conflicts
- Mediation and conflict resolution strategies
- Principled negotiation techniques for project agreements
- Managing expectations and achieving win-win outcomes

CAREER PATHWAYS

Graduates of this program are prepared for the following roles:

> **Senior Project Manager focused on large-scale, complex initiatives**

- > Program Manager overseeing multiple interdependent projects
- > Project Lead responsible for team motivation and stakeholder alignment

FREQUENTLY ASKED QUESTIONS

Q: How will this 'Soft Skills Project Management' course specifically enhance my existing technical project management certifications like PMP or PRINCE2?

This course is designed to complement your technical project management credentials by addressing the critical 'people' aspect of projects, which is often a key differentiator for success. While PMP or PRINCE2 provide the frameworks and processes, this Soft Skills course equips you with the interpersonal leadership, communication, and negotiation abilities to effectively apply those frameworks, manage team dynamics, engage stakeholders, and navigate real-world project challenges that pure methodology cannot solve. It transforms a technically proficient project manager into a truly effective project leader.

Q: What practical, real-world project scenarios will I be better equipped to handle after completing this 'Soft Skills Project Management' course?

Upon completion, you will be significantly better at navigating common project challenges such as resolving disagreements between team members, effectively managing demanding client expectations without compromising project scope, negotiating favorable terms with vendors, motivating a disengaged project team, or delivering difficult news to stakeholders while maintaining trust. The course provides actionable techniques to foster collaboration, mitigate resistance, and drive consensus, ensuring smoother project execution even in complex or politically charged environments.

Q: Are there any specific prerequisites in terms of project management experience or prior certifications required to benefit from this intermediate-level soft skills course?

While there are no strict certification prerequisites, this 'Intermediate' level course is best suited for individuals who have some foundational understanding of project management principles or experience working within project teams. It assumes participants have encountered real-world project scenarios where soft skills played a crucial role. This enables a more engaging and relevant learning experience as you can directly apply the concepts to your practical experiences, though aspiring project managers with a strong desire to develop these crucial competencies will also find it highly beneficial.

ABOUT COMPUTER PRIDE



East Africa's Premier IT Training Center

With over 15 years of excellence, Computer Pride delivers globally recognized certification programs from leading technology vendors. Located on Kenyatta Avenue in Nairobi's CBD, our state-of-the-art facilities and expert instructors have empowered thousands of professionals across East Africa.

15+

Years of Excellence

10,000+

Professionals Trained

50+

Vendor Certifications

READY TO ENROL?

Take the next step in your technology career.

Location

1st Flr, ICEA Building
Kenyatta Ave, Nairobi

Email

info@computer-pride.co.ke

Phone

+254 705 900 900

www.computer-pride.co.ke